

# BYO Mobile (Series 1) X-LARGE PLAN

# TAKE THE LARGE PLAN AND ADD MORE CALLS TO ANYONE.



## Talk to anyone

\$800

Standard voice calls within Australia (local, national, GSM mobiles) Voicemail 13, 1300, 1800 Video calling nationally



# Talk to Live Connected customers

\$900

Standard voice calls within Australia to another Live Connected mobile



# **Text**

Unlimited

Standard national SMS & MMS International SMS and MMS



## **Included Data**

2 GB

Data is billed per KB Does not support Blackberry



# Social Networking

Unlimited

Unlimited access to:













# How the allowances work

This plan has 5 allowances that work concurrently. These are:

- Talk to Anyone
- · Talk to Live Connected Mobiles
- Included Text



- Included Data
- · Unlimited Social Networking

Because the allowances work concurrently, unlike some other plans you don't need to use up all of your allowance on one category before you get the other.

# So for example:

- If you call or text a non-Live Connected number your calls come out of the Talk & Text to Anyone category's allowance
- If you call a Live Connected mobile within Australia your calls come out of the Talk to Live Connected category's allowance

This allows you to get best use of your bonus Live Connected to Live Connected credit.

## Some important things to remember:

- If you exceed the usage on one of the category's allowances, the excess cannot be put into another category. For example if you exceed your Talk to Live Connected mobiles category allowance, the excess will be charged on top of your plan access fee.
- If you exceed the included value in any one billing period the standard rates of your plan will apply.

# Talk to Anyone

#### What's included

- Standard national voice calls
- Standard national video calls
- Calls to 1300/13/1800
- Voicemail Deposits and Retrievals

#### What's not included

- International Voice including calls to fixed lines or GSM mobiles that switch/divert or re-route overseas
- National and International Diversions
- International Video, International Roaming, International Video Calling
- 124 YES (937), Optus Zoo Browsing, Optus Zoo Downloads, Content Packs (unless specified in promotions), Mobile Internet usage, TrueLocal usage, Directory Assistance, SurePage, Premium Calls/SMS/MMS, VOIP services and usage, 12XX and 19XX services.
- All other call, data and transaction types that are not specifically mentioned as being included.



## Talk to Live Connected mobiles

#### What's included

· Mobile calls to other Live Connected mobiles domestically

#### What's not included

All other call, data and transaction types that are not specifically mentioned as being included.

#### **Text**

#### What's included

- Standard national SMS
- Standard national MMS
- International SMS
- International MMS

## What's not included

- · Premium SMS
- Message delivery receipts
- All other call, data and transaction types that are not specifically mentioned as being included.

Fair Go policy applies. In a nutshell if we feel you're using the phone for things other than personal use or if you're usage is at a level which makes it hard for other customers to enjoy a quality service, we may terminate your service.

#### Included Data

## What's included

- National Data Usage
- Data is calculated as follows: 1 GB = 1,000 MB. 1 MB = 1,024 KB

# What's not included

- · International Data roaming
- All other call, data and transaction types that are not specifically mentioned as being included.



# **Unlimited Social Networking**

#### What's included

- Unlimited Access to certain social networking sites on your mobile.
  - Facebook
  - o Twitter
  - LinkedIn
  - MySpace
  - o Ebay
  - o Foursquare
- Access to Social networking sites must be through the official URL for each of the sites. Access to 3rd party providers or secondary URLs may be charged.

## What's not included

- Accessing the Social networking sites via tethering.
- All other call, data and transaction types that are not specifically mentioned as being included.

## Other Rates

Credit Card payment surcharge	\$0 Live Connected does not charge a credit card
	surcharge
International Call Rates	<u>Click Here</u>
Premium SMS	Dependant on advertised cost by provider
Directory Assistance 1223	\$2.99 per call + standard call rate for connected call
Calls thru to connect services (eg 124YES)	\$2.99 per call + standard call rate for connected call
Diversions (excluding to Voicemail)	Charged at the standard call rate
Voicemail Call Return	Charged at the standard call rate
International Roaming	www.optus.com.au/autoroam - click on Post
	paid autoroam section on left Nav Bar
International Roaming Deposit (refundable)	\$100
Credit Card Dishonour Fee	\$25
Late Payment Fee	\$10 or 10% of outstanding amount, whichever is
	greater
SIM Replacement (except where faulty)	\$20
Plan Change	\$16

- For the avoidance of any doubt, all rates and charges listed above under the section "Other Rates" are charged in addition to the plan monthly access fee.
- Due to the high number of possible call types, if there is a call type you are interested in but is not listed above please contact us for more information.



## Terms and Conditions

The following terms and conditions are to be viewed in addition to the general Terms and Conditions.

- 1 All prices are quoted inclusive of GST
- 2 Total minimum cost over the contract term is as displayed on the product details pages
- Both uploads and downloads are counted towards data usage. Data rate and excess data rate is calculated at the rate shown on the product detail page, whereby 1MB is comprised of 1024 kilobytes. The data billing increment is as specified in the product details page.
- We reserve the right to cancel activated service numbers which have been zero-tolling airtime in excess of 3 mths consecutively. If we terminate an activated service number for zero-tolling, your rights to obtain a credit or rebate for any amounts paid in advance are set out in the general Terms and Conditions
- When overseas, International Data Roaming usage charges apply. Some data cards are incompatible with networks in some countries
- 6 Mobile Fair Use Policy applies
- Our standard charges, as set out in the product details page, apply once you exceed your cap value.
- 8 Minimum Monthly Cap Spend Requirements will apply to each Active and Suspended service. Standard Cap Spend Requirements and Cap Limits will be calculated using all Standard Voice (National), Standard voicemail, Standard National SMS to other GSM mobiles, 12, 13/1300 & 1800 Numbers, International SMS, Standard national MMS and international MMS, but will exclude all charges relating to:
  - WAP (CSD) airtime charges, GPRS (WAP,- Internet) kilobyte volume charges, All International calls / International Roaming, Calls to Special Numbers (1900 etc), Premium SMS, Optus Zoo Services
  - Horizon Content, Diverted/Forwarded Calls, Surepage Calls, Surepage SMS
- 9 Standard included value (Talk and Text to Anyone) and bonus included value (Talk to Live Connected mobiles) apply concurrently
- 10 Bonus value cap spend only covers calls to mobile services on the same network and is billing with Us.
- We utilise the Optus network. When overseas, International Data Roaming usage charges apply as extra (for charges refer to www.optus.com.au/international under 'GPRS' roaming section) Some data cards are incompatible with networks in some countries. Please refer to list of supported countries on www.optus.com.au/international
- We have no control over the social networking sites or the manner in which they are accessed by end users. We can only zero rate access to URLs that we identify for these sites from time to time as they are subject to change by their operators without notice to Us. We reactively monitors the specified social networking sites but cannot guarantee at any given time that it has identified and zero rated all relevant URLs. If a social networking site is accessed indirectly by an end user (examples may include without limitation use of a VPN, proxy services, certain browsers or via a third party URL) charges may apply. Any access to URLs that are not part of a specified social networking site is chargeable. Charges may also apply if the social networking sites are accessed via tethering. We may vary the terms of access to the specified social networking sites upon written notice to you with 30 days notice in advance.
- Optus Dual Band service: Refers to Optus' 2100MHz/900MHz Network. Optus dual band handsets can provide access to 3G services in the Optus dual band coverage area. Outside these areas, service will fall back to the Optus GSM/GPRS network, except for video calling services which cannot be accessed in these areas. Optus 3G Services: Refers to our 2100MHz network. Optus 3G handsets can provide access to 3G services only in the Optus 3G coverage area. For full coverage information, go to www.optus.com.au/coverage.